

Metropolitan Transportation Commission

Bay Area Metro Center 375 Beale Street San Francisco, CA 94105

Meeting Minutes

Bay Area Toll Authority Oversight Committee

Committee Members:

Amy R. Worth, Chair Margaret Abe-Koga, Vice Chair Cindy Chavez, Federal D. Glover, Nate Miley, Gina Papan, David Rabbitt, Hillary Ronen Non-Voting Member: Dina El-Tawansy

Wednesday, June 8, 2022

9:35 AM

REMOTE

Call Meeting to Order.

1. Roll Call / Confirm Quorum

Present: 8 - Vice Chair Abe-Koga, Commissioner Chavez, Commissioner Glover, Commissioner Miley, Commissioner Papan, Commissioner Rabbitt, Commissioner Ronen, and Chair Worth

Non-Voting Member Absent: Commissioner El-Tawansy Ex Officio Voting Members Present: Commission Chair Pedroza and Vice Chair Josefowitz Ad Hoc Non-Voting Members Present: Commissioner Fleming, Commission Giacopini, and Commissioner Spering

2. Pledge of Allegiance

3. Compensation Announcement (Clerk)

4. Consent Calendar

In accordance to Government Code Section 84308, Vice Chair Chavez recused herself from agenda items 4c and 4g.

Upon the motion by Vice Chair Abe-Koga and seconded by Commissioner Glover, the Consent Calendar was approved by the following vote:

Aye: 8 - Vice Chair Abe-Koga, Commissioner Chavez, Commissioner Glover, Commissioner Miley, Commissioner Papan, Commissioner Rabbitt, Commissioner Ronen and Chair Worth

22-0666 Minutes of the May 11, 2022 meeting 4a.

Action: Committee Approval

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4b. 22-0874 Contract Amendment - FasTrak® Website Services: Kalamuna, Inc. (\$300,000)Action: Committee Approval Presenter: Lysa Hale 22-0886 Purchase Orders - Advanced Toll Collection and Accounting System 4c. Hardware Maintenance, Telecommunication Services, and Network Maintenance: Hewlett Packard Enterprise Company, AT&T, and SSP Data (\$1,200,000 combined) Action: Committee Approval Presenter: Mark Dinh 22-0922 4d. Contract - Data Analysis for the BATA Tolling Program: DataDelivers, LLC (\$250,000)Action: Committee Approval Presenter: Roger Dominguez 4e. 22-0924 Contract Change Order Amendment - FasTrak® Regional Customer Service Center Support for Violation Penalty Refunds: Conduent State and Local Solutions, Inc. (\$673,500) Action: Committee Approval Presenter: Beth Zelinski 4f. 22-0947 Contract Amendment - FasTrak® Communications Services: Polytechnic Marketing, LLC (\$2,000,000) Action: Committee Approval Presenter: Lysa Hale 22-0948 Contract - BATA Community Engagement Services: Davis & Associates 4g. Communications, Inc. (\$400,000) Action: Committee Approval Presenter: Lysa Hale 4h. 22-0982 Contract Amendment - Credit Card Processing for the FasTrak®

Electronic Toll Collection Program: Bank of America Merchant Services

(\$2,600,000)

<u>Action:</u> Committee Approval

Presenter: Victor Wong

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5. Approval

5a. 22-0949

Equity Action Plan Recommendations:

Resume Escalation of Unpaid Violations to DMV for Registration Hold and to Collections; Means-based Payment Plan Pilot Program; Contract Change Order - FasTrak® Regional Customer Service Center Resume Escalations of Unpaid Violations and Develop Means-Based Payment Program: Conduent State and Local Solutions, Inc. (\$1,000,000); and Expenditures for Complementary MTC Contract Actions

A request to approve Equity Action Plan recommendations to (1) resume escalation of unpaid violations to the Department of Motor Vehicles (DMV) for registration hold and to collections; (2) approve a means-based payment plan pilot program; (3) approve a contract change order with Conduent State and Local Solutions, Inc. (Conduent) to implement a process for resuming escalations to DMV and collections and develop and operate a means-based payment plan pilot and pre-qualification program; and (4) approve expenditures in the amounts of \$800,000 and \$1,000,000 respectively for the Clipper START eligibility verifier contract and a Salesforce integrator contract, to support developing the means-based payment plan, subject to the approval of the FY 2022-23 BATA budget.

Action: Committee Approval

Presenter: Lysa Hale

The following members of the public were called to speak: Eleana Binder, Veda Florez, Aleta Dupree, Rich Hedges, Ocean Motley (Bay Area Legal Aide), Candy Smallwood (East Bay Community Law Center), Rio Scharf (Lawyers Committee for Civil Rights of San Francisco), Anne Stullger (San Francisco Financial Justice Project), Shazzy Kamali (East Bay Community Law Center).

Upon the motion by Commissioner Rabbitt and seconded by Commissioner Papan, the Committee supported staff's recommendation as outlined and directed staff to release DMV holds for commercial customers and to set up a process to pre-qualify people for a payment plan. Staff was also directed to return to this Committee to share a comprehensive outreach program to notify the public about the pre-qualification process and payment plan before the outreach campaign is launched. The motion carried by the following vote:

Aye: 6 - Vice Chair Abe-Koga, Commissioner Glover, Commissioner Miley, Commissioner Papan, Commissioner Rabbitt and Chair Worth

Nav: 1 - Commissioner Chavez

Absent: 1 - Commissioner Ronen

5b. <u>22-0926</u> BATA Resolution No. 154 - FY 2022-23 Operating and Capital Budgets

Staff presented and requested Authority approval of BATA Resolution No.

154 authorizing the FY 2022-23 Operating and Capital Budgets.

Action: Authority Approval

Presenter: Derek Hansel

Upon the motion by Commissioner Chavez and seconded by Commissioner Glover, the Committee unanimously approved the referral of BATA Resolution No. 154 to the Authority for approval. The motion carried by the following vote:

Aye: 7 - Vice Chair Abe-Koga, Commissioner Chavez, Commissioner Glover, Commissioner

Miley, Commissioner Papan, Commissioner Rabbitt and Chair Worth

Absent: 1 - Commissioner Ronen

6. Public Comment / Other Business

Written public comment was received from Bay Area Council.

The following members of the public were called to speak: John Grubb (Bay Area Council), Linda Whitemore, and Joe Lee Fisher Broker.

22-1128 Public Comment

7. Adjournment / Next Meeting

The next meeting of the BATA Oversight Committee is scheduled to be held on Wednesday, July 13, 2022 at 9:35 a.m. remotely and by webcast. Any changes to the schedule will be duly noticed to the public.