

Attachment B: Potential Future Regional Network Management Performance Measures

The long-term vision for RNM performance measures includes:

- Robust measures that provide a holistic story about regional transit and RNM effectiveness
- Establishing common data definitions and target-setting (where applicable) across operators in the region
- Developing a central platform and automated processes for regional transit data collection, aggregation, and reporting; and
- Interactive dashboards for data reporting and visualization

Staff will regularly review and update performance measures as the RNM’s reporting capabilities grow.

Examples of future performance measures include, but are not limited to:

Category or Sub-Category	Future Measures Should...	Potential Future Measures
Type #1 Transit Rider Outcomes – Rider Experience		
Reliability	<ul style="list-style-type: none"> • Provide broader context on transit speed and reliability • Go beyond real-time data availability to include accuracy 	<ul style="list-style-type: none"> • Transit travel time reliability • Transit speed vs driving speed • Transit speed vs roadway speed • Real-time data (GTFS-RT) accuracy
Connectivity	<ul style="list-style-type: none"> • Shed light on where riders can travel using transit and consider competitiveness with driving • Go beyond rider behavior (# of transfers) and operator activities (schedule coordination) to include quality of interagency transfers 	<ul style="list-style-type: none"> • Transit travel sheds (from select origin points) • Transit travel time vs driving (for select OD pairs) • Wait times for interagency transfers (at key regional hubs)
Equity	<ul style="list-style-type: none"> • Include disaggregation of other metrics by demographics, time of 	<ul style="list-style-type: none"> • Disaggregation by demographics

Category or Sub-Category	Future Measures Should...	Potential Future Measures
	day, and/or additional geographies <ul style="list-style-type: none"> Capture additional aspects of the paratransit rider experience 	<ul style="list-style-type: none"> Disaggregation by time of day Disaggregation by additional geographies (e.g., Equity Priority Communities) Ease of booking paratransit trips Paratransit travel times vs fixed-route
Safety & Comfort	<ul style="list-style-type: none"> Go beyond operator activities to include quantitative safety & security metrics 	<ul style="list-style-type: none"> NTD data on fatalities, injuries, or safety events
Type #2: RNM & Transit Operations		
Regional Transit Operations	<ul style="list-style-type: none"> Incorporate other readily-available data from FTA's National Transit Database (NTD) Consider cost, revenues, and societal benefits analyses Consider other issues such as mutual aid or workforce development 	<ul style="list-style-type: none"> NTD data on vehicle revenue miles, vehicle revenue hours, etc. Transit operating expenses vs revenues
[NEW: Other Regional Benefits]	<ul style="list-style-type: none"> Include other regional outcomes, such as mode share and VMT reductions 	<ul style="list-style-type: none"> Transit mode share VMT and/or GHG reductions