

# Regional Network Management Customer Advisory Group

January 26, 2024

Agenda Item 4a

## Election of Chair and Vice Chair

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### **Subject:**

Nomination and election of the Chair and Vice Chair of the RNM Customer Advisory Group.

### **Background:**

In 2023, the Metropolitan Transportation Commission approved the RNM framework (MTC Resolution No. 4564), which included a structure for carrying out the objectives of the regional network management program. In furtherance of the Commission's commitments to that plan, the Operations Committee transitioned to the RNM Committee in July 2023. To advise the RNM Committee, a Customer Advisory Group is a key component of the overall RNM Framework. The purpose of the Customer Advisory Group is to provide diverse customer perspectives to the RNM Committee to help shape regional transit policy and implementation planning.

In October 2023, the Commission approved the inaugural RNM Customer Advisory Group Roster. Leadership elections for the Chair and Vice Chair of the body were originally scheduled for December 15, 2023, but that meeting was postponed. As such, the election of the Chair and Vice Chair of the body will be held at the January 26, 2024 meeting. Nominations for the Chair and Vice Chair may be made at the upcoming meeting or in advance via submission to staff before the meeting, using the following emails: the Advisory Group clerk is Wally Charles ([wcharles@bayareametro.gov](mailto:wcharles@bayareametro.gov)); and the staff liaison is Ky-Nam Miller ([kmiller@bayareametro.gov](mailto:kmiller@bayareametro.gov)).

As a reminder, there are two subgroups within the Customer Advisory Group: members of the Policy Advisory Council, and non-Policy Advisory Council stakeholder representatives. A Chair and Vice Chair of the Customer Advisory Group will be elected, with both subgroups represented in leadership. For example, if the Chair is from the Policy Advisory Council, the Vice Chair should be selected from the non-Policy Advisory Council members. Similarly, if the Chair is not from the Policy Advisory Council, the Vice Chair should be from the Policy Advisory Council. The only exception will be if no candidate from the non-represented group

stands for election. In the event of a vacancy, replacement candidates should come from the same subgroup as the person who vacated the office.

The Chair shall be the person who receives the most votes from all Customer Advisory Group members. The Vice Chair shall be the person from the non- represented group who receives the most votes from all Customer Advisory Group members.

**Issues:**

None identified.

**Recommendations:**

In order to conduct its business in a fair and orderly manner, staff recommends that the RNM Customer Advisory Group nominate and elect a Chair and Vice Chair at its January 26, 2024 meeting.

**Attachments:**

None.