



METROPOLITAN  
TRANSPORTATION  
COMMISSION

Bay Area Metro Center  
375 Beale Street, Suite 800  
San Francisco, CA 94105  
415.778.6700  
[www.mtc.ca.gov](http://www.mtc.ca.gov)

**Special Meeting of the Regional Network Management Customer Advisory Group  
12:00 p.m., Friday, October 27, 2023**

Bay Area Metro Center  
375 Beale Street, 1st Floor, Board Room  
San Francisco, CA 94105

Meeting attendees may opt to attend in person for public comment and observation at 375 Beale Street, Board Room (1st Floor). In-person attendees must adhere to posted public health protocols while in the building. The meeting webcast will be available at <https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number.

Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial \*9. When called upon, unmute yourself or dial \*6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://bayareametro.zoom.us/j/89502916325>

iPhone One-Tap: US: +13462487799,,89502916325# US (Houston)  
+12532158782,,89502916325# US (Tacoma)

Join by Telephone (for higher quality, dial a number based on your current location) US:  
888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)

Webinar ID: 895 0291 6325

International numbers available: <https://bayareametro.zoom.us/j/89502916325>

Detailed instructions on participating via Zoom are available at:

<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom or may submit comments by email at [info@bayareametro.gov](mailto:info@bayareametro.gov) by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. Due to the current circumstances, there may be limited opportunity to address comments during the meeting. All comments received will be submitted into the record.

**Roster**

Bob Allen, Hillary Brown, Warren Cushman, Zach Deutsch-Gross, Anne Olivia Eldred, Dylan Fabris, Gerry Glaser, Ian Griffith, Dwayne Hankerson, Wendi Kallins, Adina Levin, Corina Lieu, Emily Loper, Emily Martinez, Sebastian Petty, Phillip Pierce, Terry Scott, Brian Stanke, and Amy Thomson

As Chief Deputy Executive Director of the Metropolitan Transportation Commission (“MTC”), I am calling a Special Meeting of the Regional Network Management Customer Advisory Group for Friday, October 27, 2023 at 12:00 p.m., in the Bay Area Metro Center. The business to be transacted will include: (1) Call to Order / Roll Call / Confirm Quorum; (2) Welcome - Ky-Nam Miller and Melanie Choy; (3) Information; (3a) Orientation, Goals, and Schedule; (3b) Bus Accelerated Infrastructure Delivery (BusAID) Program: Draft Prioritization Criteria & Weighting; (4) New Business; (5) Public Comment/Other Business; and (6) Adjournment / Next Meetings. Members of the public shall be provided an opportunity to directly address the Customer Advisory Group concerning any item described in this notice, before or during consideration of that item. An agenda will be posted and distributed for this meeting by MTC staff in the normal course.



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Alix Bockelman  
October 25, 2023