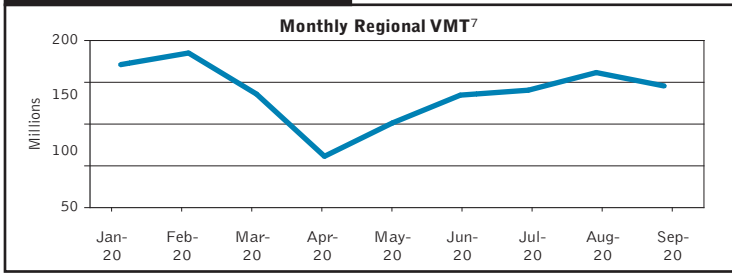
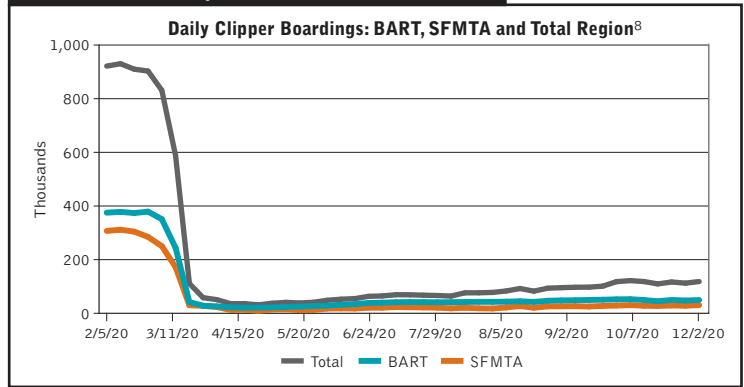


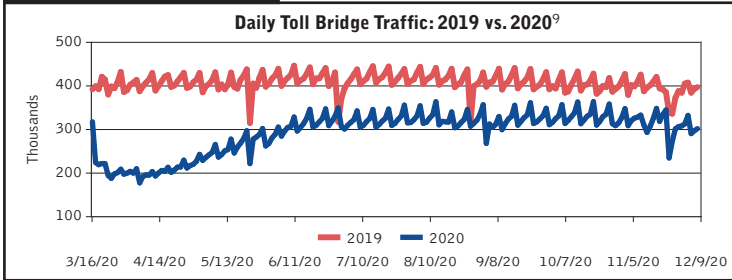
## VMT in COVID-19 Pandemic



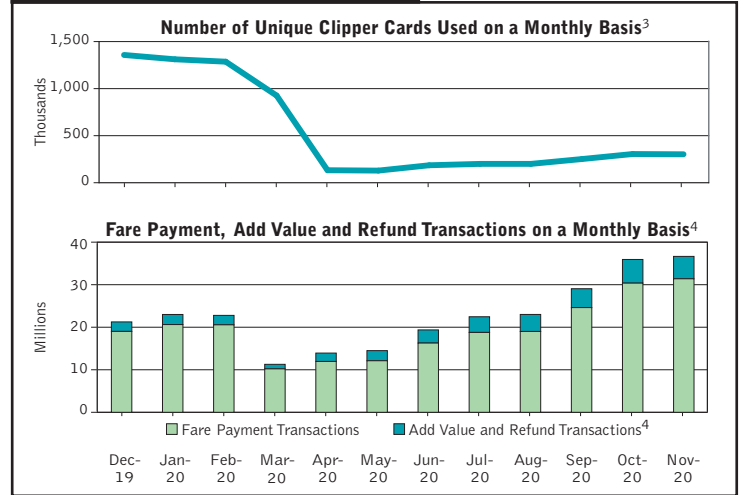
## Transit Ridership in COVID-19 Pandemic



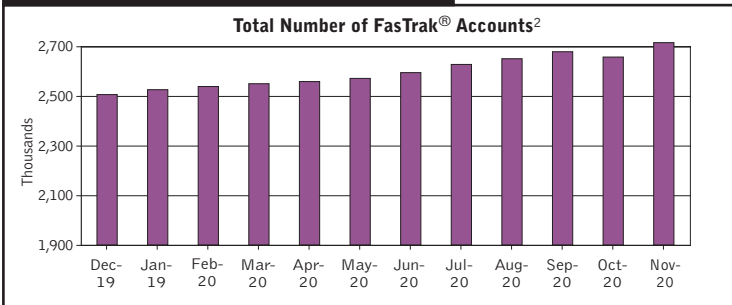
## Toll Bridge Crossings



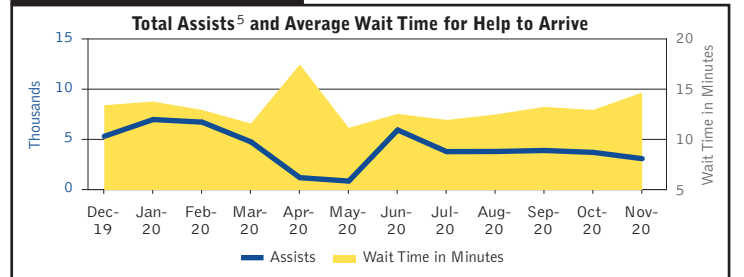
## Clipper® Fare Payment System



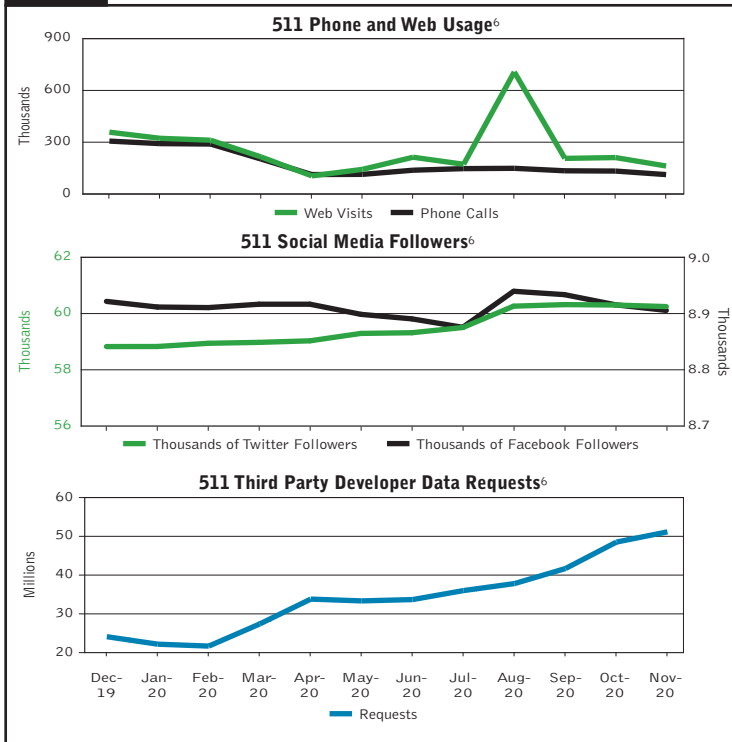
## FasTrak® Electronic Toll Collection<sup>1</sup>



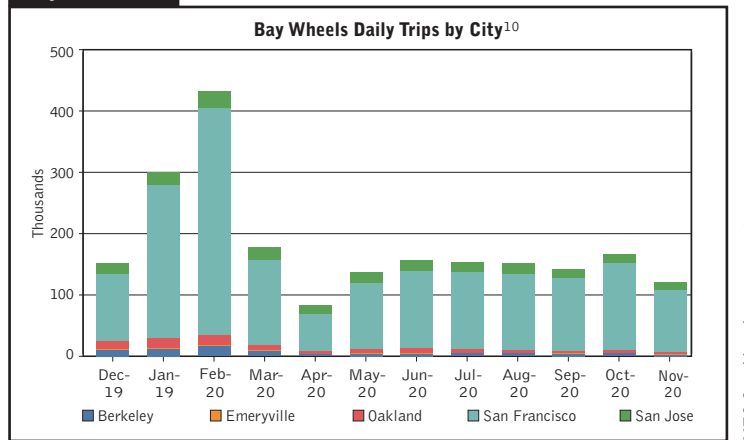
## Freeway Service Patrol



## 511



## Bay Wheels



Notes: 1 MTC, as the Bay Area Toll Authority (BATA), assumed responsibility for FasTrak® customer service operations in Jan. 2004. Figures are cumulative.  
 2 Number of debit accounts opened through BATA service center; each account may represent more than one toll tag issued.  
 3 New category as of September 2003; data collected since Aug. 2002

4 As of November 2009, refund transactions are counted with add value transactions. This chart includes refunds in the Add Value bars for the past 12 months. (Past reports did not include refunds, which, with few exceptions, have accounted for less than 50 transactions each month.)  
 5 FSP Assist numbers for the most current month are a best estimate, and may be subject to change. Final assist numbers are available at the end of the month, and the report is updated accordingly.  
 6 511 now tracks two new types of data in addition to call and web usage: social media followers and developer data requests.

7 VMT data courtesy of StreetLight Data.  
 8 Clipper-paid boardings recorded on Wednesdays of each week.  
 9 Daily crossings in the toll-paid direction on the Bay Area's seven state-owned toll bridges. Does not include Golden Gate Bridge.  
 10 Please note that Lyft is resolving a data reporting issue starting 11/23 so the trip totals for November may be lower than actual usage.