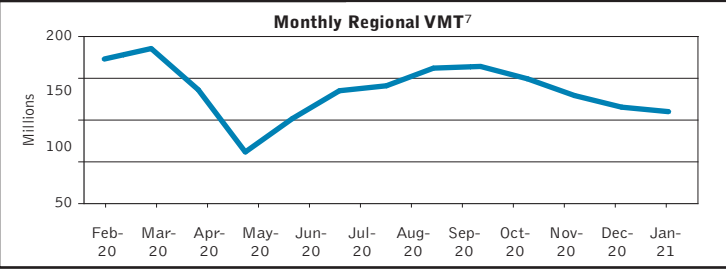
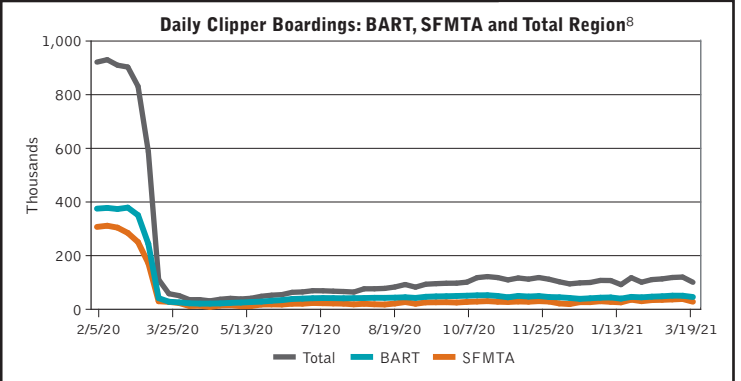


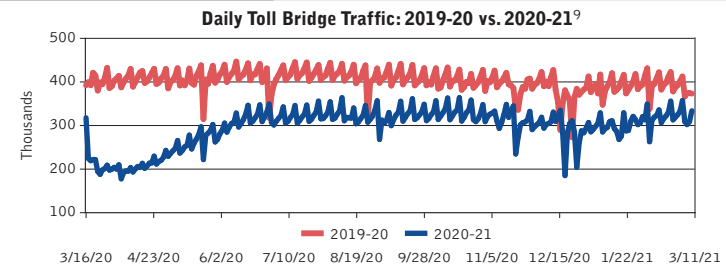
## VMT in COVID-19 Pandemic



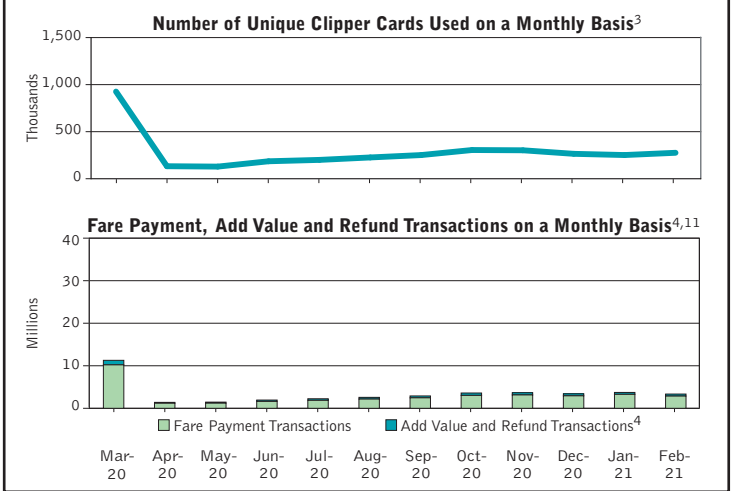
## Transit Ridership in COVID-19 Pandemic



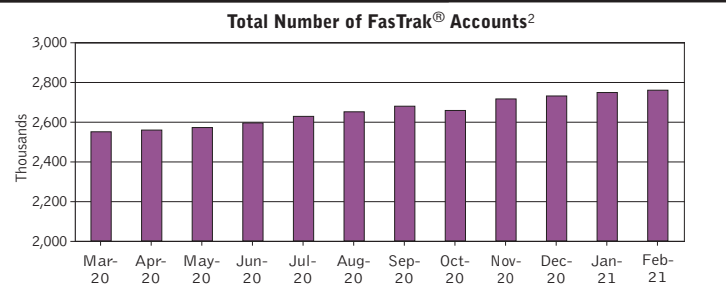
## Toll Bridge Crossings



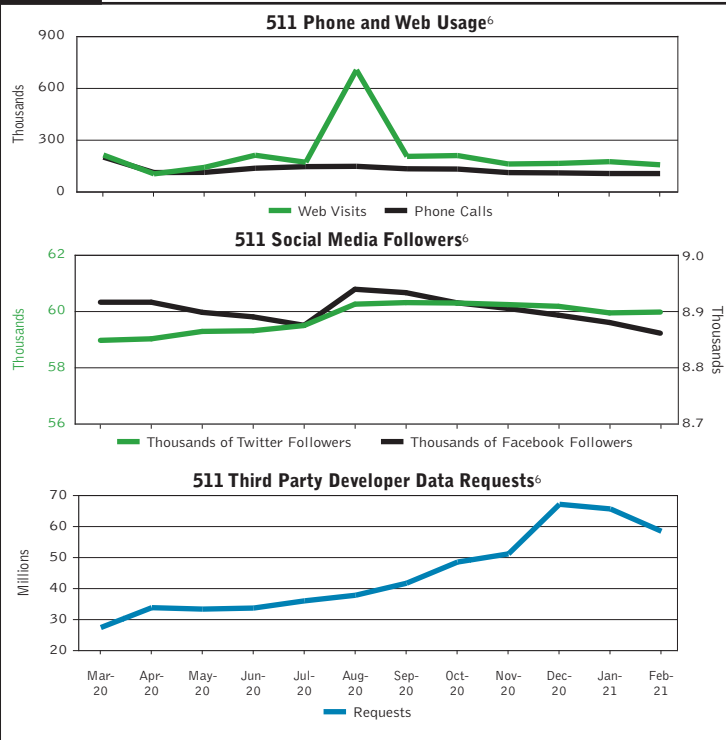
## Clipper® Fare Payment System



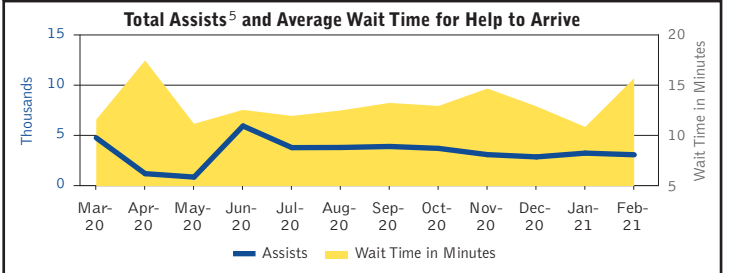
## FasTrak® Electronic Toll Collection<sup>1</sup>



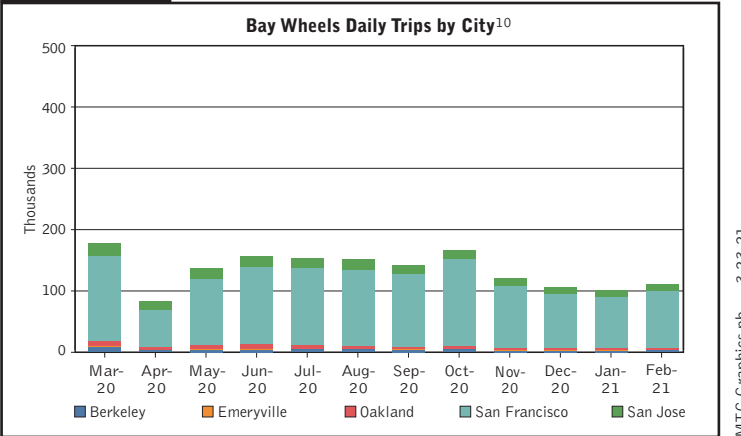
## 511



## Freeway Service Patrol



## Bay Wheels



Notes: 1 MTC, as the Bay Area Toll Authority (BATA), assumed responsibility for FasTrak® customer service operations in Jan. 2004. Figures are cumulative. 2 Number of debit accounts opened through BATA service center; each account may represent more than one toll tag issued. 3 New category as of September 2003; data collected since Aug. 2002 4 As of November 2009, refund transactions are counted with add value transactions. This chart includes refunds in the Add Value bars for the past 12 months. 5 FSP Assist numbers for the most current month are a best estimate, and may be subject to change. Final assist numbers are available at the end of the month, and the report is updated accordingly. 6 511 now tracks two new types of data in addition to call and web usage: social media followers and developer data requests. 7 VMT data courtesy of StreetLight Data. 8 Clipper-paid boardings recorded on Wednesdays of each week. 9 Daily crossings in the toll-paid direction on the Bay Area's seven state-owned toll bridges. Does not include Golden Gate Bridge. 10 Please note that Lyft is resolving a data reporting issue starting 11/23 so the trip totals for November may be lower than actual usage. 11 Due to a graphing error, Fare Payment, Add Value and Refund Transactions were shown as much higher than actual in previous versions of this sheet. Correct data is now in place.